

Warranty Information

| Product Line | Warranty Period | Comments |
|---------------------|--|--|
| GUITARS | | |
| ESP/LTD | Non-Transferrable, Limited Lifetime on new, 90-days B-Stock, except 1 year on electronic components and hardware | Return to Store |
| PRS | Non-Transferrable, Limited Lifetime on structural integrity, 2 years on electronics and moving parts IF registered within 30 days of purchase | Return to Store |
| G&L | 10 Years for USA guitars, 2 years for Tributes | |
| Ibanez | Non-Transferrable, 1 year on electric guitars, Limited Lifetime on Acoustic instruments (except 1 year on electronic components) | Return to Store |
| Charvel | Non-Transferrable, Limited Lifetime except 1 year on electronic components, plating and hardware | Return to Store |
| Jackson | Non-Transferrable, Limited Lifetime except 1 year on electronic components, plating and hardware | Return to Store |
| Seagull | Non-Transferrable, Limited Lifetime except 1 year on electronic components | Usually no coverage for under-humidifying (cracks and warps) |
| Godin | Non-Transferrable, Limited Lifetime except 1 year on electronic components | Usually no coverage for under-humidifying (cracks and warps) |
| Warwick | 2 Years | |
| Sigma | 2 Years | |
| La Patrie | Non-Transferrable, Limited Lifetime except 1 year on electronic components | Usually no coverage for under-humidifying (cracks and warps) |
| Jasmine by Takamine | Limited Lifetime | No plating or electronics |
| Amigo | Limited Lifetime | |
| Sierra | Limited Lifetime | |
| Gold Tone | 1 Year | Send to Mfg |
| H. Jimenez | Non-Transferrable, Limited Lifetime except 1 year on electronic components and tuning hardware | |
| Lanikai | Limited Lifetime | |
| Kohala | 1 Year | |
| Diamond Head | 1 Year | |
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| AMPS | | |
| Mesa/Boogie | Transferrable Limited 5 years except 3 years on speakers, and 6 months on bulbs/tubes/accessories | Return to Store |
| Genzler | Limited 3 years except 90 days on tubes IF registered within 14 days of purchase | Return to Store |
| Orange | 1 Year, extendable to 2 w/registration | Return to Store |
| PRS | 1 Year except 90 days on tubes | |
| Roland | 3 years parts/2 years labor on amps, 1 year parts/90days labor on other products except 90 days on all accessories | Send to Mfg |
| Hartke | 2 Years | |
| Blackstar | 3 Years if you register, 1 year if you don't register | |
| Line6 | 1 Year | Return to Store |
| RMS | 1 Year | No Speakers |
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| Product Line | Warranty Period | Comments |
|---------------------|--|--------------------------------------|
| ACCESSORIES | | |
| Boss | 5 years parts/2 years labor on pedals, 1 year parts/90days labor on other products except 90 days on all accessories | Send to Mfg |
| Roland | 1 year parts/90days labor except 90 days on all accessories | Send to Mfg |
| Outlaw | 1 Year | Return to Store |
| Digitech | 1 Year | |
| E-Bow | 1 Year | |
| DiMarzio | 5 Years on pickups, Limited Lifetime on cables | Send to Mfg |
| Seymour Duncan | 1 Year | |
| Fishman | 90 Days | Send to Mfg |
| Mono | Limited Lifetime except 2 years on zippers | Contact Mfg |
| TKL | Limited Lifetime | Call Company 804-749-8300 |
| SKB | Limited Lifetime | Call Company 714-637-1252 |
| Gator | Limited Lifetime except 1 year on discontinued products, 1 year on movable parts like wheels, zippers, handles, etc and 90 days on electronics | |
| RapcoHorizon | Limited Lifetime. Outside of a cut cable, if it still has our label, like-for-like exchange in store for life with no receipt needed | Return to Store or Send to Mfg |
| Kirlin | Varies. Most 1 or 3 years | Send to Mfg |
| Dunlop | 1 Year | Send to Mfg |
| Planet Waves | Limited Lifetime on cables, 90 days on tuners | Send to Mfg |
| Kyser | Limited Lifetime | Send to Mfg +\$5 |
| 1Spot | 1 Year | |
| Shubb | A very long time | |
| G7th | Limited Lifetime | |
| Hercules | Limited Lifetime | No plating or rubber |
| String Swing | Limited Lifetime | Send to Mfg + 10% restocking fee |
| Line6 | 1 Year | |
| Schaller | 5 Years | |
| Dean Markley | 5 Years on pickups | |
| Barcus-Berry | 1 Year | |
| Heil Sound | 1 Year parts/90 days labor | |
| Korg | 3 Years on tuners & metronomes | |
| Ping | 90 Days | no plating |
| Snark | 1 Year | |
| WD | 30 Days | May be subject to 15% restocking fee |
| Levy's | Limited Lifetime | |

| Product Line | Warranty Period | Comments |
|---------------------|---|------------------------------------|
| DRUMS | | |
| TreeHouse | 3 Years on drum shells, 1 year hardware and finishes | |
| DW | 2 Years | |
| PDP | 1 Year | |
| Gretsch | 1 Year | |
| Mapex | Limited Lifetime on shells, 5 years on hardware and 1 year on finishes | |
| Sonor | Limited Lifetime on shells, 5 years on hardware and 1 year on finishes | |
| Ludwig | 3 Years on pro drums and hardware, 1 year on student drums | |
| Tama | 5 Years on shells, 1 year on hardware and finishes, 30 days on wooden bass drum hoops | |
| Roland Electronic | 1 year parts/90days labor except 90 days on all accessories | Send to Mfg |
| KAT | 1 Year | |
| Percussion Plus | 1 Year | |
| LP | 3 Years on drums, 2 years on World Beat, 1 year on Rhythmix, 90 days bags | no heads |
| Remo | 1 Year | |
| Toca | 3 Years on drums, 1 year on hand percussion and Player's Series, 90 days on Players hand percussion | No plating or finish |
| CYMBALS | | |
| Zildjian | 2 Years | Return to Store |
| Sabian | 2 Years | Return to Store |
| Bosphorus | 2 Years | Return to Store |
| Paiste | 2 Years | Return to Store |
| Dream | 2 Years | Return to Store |
| UFIP | 2 Years except 1 year on Tiger and M8 | Return to Store |
| HanChi | 90 Days | Return to Store |
| Zenero | 90 Days | Return to Store |
| HARDWARE | | |
| Gibraltar | 5 Years | |
| Trick | 2 Years on most pedal and strainer parts, lifetime on some pedal and strainer parts | no beater shafts or rubber bumpers |
| DW | 1 Year | |
| Mapex | 5 Years | |
| Sonor | 5 Years | |
| Dixon | 5 Years | No plating or finish |
| Tama | 1 Year | |

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| ACCESSORIES | | |
| Rhythm Tech | 2 Years | Send to Mfg |
| Real Feel | None Published | Call Company 800-323-2746 |
| MoonGel | Mfg will replace a set which has all stuck together to itself in the container | |
| Extreme Isolation | 1 Year | |
| Puresound | None Published | Call Company 800-323-2746 |
| Rock N Roller | 1 Year except 60 days on wheels | |
| Protection Racket | 1 Year | |
| Gator | Limited Lifetime except 1 year on discontinued products, 1 year on movable parts like wheels, zippers, handles, etc and 90 days on electronics | |
| Protechtror | Limited Lifetime except 1 year on discontinued products, 1 year on movable parts like wheels, zippers, handles, etc and 90 days on electronics | |
| TKL | Limited Lifetime | Call Company 804-749-8300 |
| SKB | Limited Lifetime | Call Company 714-637-1252 |
| PA AND KEYBOARDS | | |
| Mackie | 3 Years: SRM, DLM, mk2, PPM; 2 years: speakers on SRM, DLM, PPM; 1 year: everything else except: 90 days freeplay lithium batteries | |
| RCF | Varies. Most 1 or 3 years | |
| HK Audio | 5 Years if you register, 3 years if you don't register | |
| Yorkville | 2 Years | Return to Store |
| ART | 3 Years, 2 Years on M Series Microphones | Contact Mfg |
| Soundcraft | 1 Year | |
| Presonus | 1 Year | |
| Crown | 5 Years and 3 years on most amps, 1 year on XLi series | |
| QSC | 3 Years on speakers and amps—extendable by 3 years*, 1 year on mixers—extendable by 2 years* *if registered within 30 days | Extensions don't include fans nor digital displays |
| JBL | 3 Years on most amplifiers, 2 years on most speaker enclosures | |
| DBX | 5 Years and 4 years on some products, 2 years on most products, 1 year on a few products | |
| BBE | 5 Years | |
| Furman | 3 Years | |
| CAD | 5 Years except 2 years on headphones, USB mics, wireless products and CADLive series | |
| Audio-Technica | 1 Year | |
| Shure | 1 Year | |
| Sennheiser | 1 Year | Send to Mfg |
| AKG | 2 Years | |
| Samson | 2 Years | Send to Mfg |
| Roland | 3 years parts/2 years labor on keyboards, 1 year parts/90days labor on other products except all accessories 90 days | Send to Mfg |

| Product Line | Warranty Period | Comments |
|----------------------|--|---|
| Alesis | Unpublished. If service needed, contact mfg. at alesis.com/support and select "warranty claim" | |
| Novation | 1 Year | Contact Mfg |
| Focusrite | 1 Year | Contact Mfg |
| | | |
| OTHER | | |
| Quiklok | 3 Years | |
| Stageline | 1 Year | |
| RapcoHorizon | 1 Year on electronic products | |
| Kirlin | Varies. Most 1 or 3 years | Send to Mfg |
| Hosa | Limited Lifetime on cables | Send to Mfg |
| Hohner | Accordions 90 Days, Harmonicas Time of Purchase | Send to Mfg |
| Switchcraft | 3 Months | |
| MBT Lighting | 1 Year, unless noted with 90 days | |
| Belmonte | 1 Year | No plating/pads/corks on band instruments |
| Sticks/Heads/Strings | No Warranty | Send to Mfg |