

Warranty Information

Product Line	Warranty Period	Comments
GUITARS		
ESP/LTD	Non-Transferrable, Limited Lifetime on new, 90-days B-Stock, except 1 year on electronic components and hardware	Return to Store
PRS	Non-Transferrable, Limited Lifetime on structural integrity, 2 years on electronics and moving parts IF registered within 30 days of purchase	Return to Store
G&L	10 Years for USA guitars, 2 years for Tributes	
Ibanez	Non-Transferrable, 1 year on electric guitars, Limited Lifetime on Acoustic instruments (except 1 year on electronic components)	Return to Store
Charvel	Non-Transferrable, Limited Lifetime except 1 year on electronic components, plating and hardware	Return to Store
Jackson	Non-Transferrable, Limited Lifetime except 1 year on electronic components, plating and hardware	Return to Store
Seagull	Non-Transferrable, Limited Lifetime except 1 year on electronic components	Usually no coverage for under-humidifying (cracks and warps)
Godin	Non-Transferrable, Limited Lifetime except 1 year on electronic components	Usually no coverage for under-humidifying (cracks and warps)
Sigma	2 Years	
La Patrie	Non-Transferrable, Limited Lifetime except 1 year on electronic components	Usually no coverage for under-humidifying (cracks and warps)
Jasmine by Takamine	Limited Lifetime	No plating or electronics
Amigo	Limited Lifetime	
Sierra	Limited Lifetime	
Gold Tone	1 Year	Send to Mfg
H. Jimenez	Non-Transferrable, Limited Lifetime except 1 year on electronic components and tuning hardware	
Lanikai	Limited Lifetime	
Kohala	1 Year	
Diamond Head	1 Year	
EVH	1 Year	
AMPS		
Mesa/Boogie	Transferrable Limited 5 years except 3 years on speakers, and 6 months on bulbs/tubes/accessories	Return to Store
Genzler	Limited 3 years except 90 days on tubes IF registered within 14 days of purchase	Return to Store
Gallien-Krueger	2 Years on Electronics, 1 Year on Speakers and Speaker Cabinets	
Orange	1 Year, extendable to 2 w/registration	Return to Store
PRS	1 Year except 90 days on tubes	
Roland	3 years parts/2 years labor on amps, 1 year parts/90days labor on other products except 90 days on all accessories	Send to Mfg
Hartke	2 Years	
Blackstar	3 Years if you register, 1 year if you don't register	
Line6	1 Year	Return to Store
RMS	1 Year	No Speakers
Boss	3 years parts/2 years labor on amps, 1 year parts/90days labor on other products except 90 days on all accessories	

Product Line	Warranty Period	Comments
Vox	3 Years. 1 year on speakers, 90 days on fuses, tubes, pedals, accessories	
ACCESSORIES		
Boss	5 years parts/2 years labor on pedals, 1 year parts/90days labor on other products except 90 days on all accessories	Send to Mfg
Roland	1 year parts/90days labor except 90 days on all accessories	Send to Mfg
Outlaw	1 Year	Return to Store
Digitech	1 Year	
E-Bow	1 Year	
DiMarzio	5 Years on pickups, Limited Lifetime on cables	Send to Mfg
Seymour Duncan	1 Year	
Fishman	90 Days	Send to Mfg
Mono	Limited Lifetime except 2 years on zippers	Contact Mfg
TKL	Limited Lifetime	Call Company 804-749-8300
SKB	Limited Lifetime	Call Company 714-637-1252
Gator	Limited Lifetime except 1 year on discontinued products, 1 year on movable parts like wheels, zippers, handles, etc and 90 days on electronics	
RapcoHorizon	Limited Lifetime. Outside of a cut cable, if it still has our label, like-for-like exchange in store for life with no receipt needed	Return to Store or Send to Mfg
Kirlin	Varies. Most 1 or 3 years	Send to Mfg
Dunlop	1 Year	Send to Mfg
Planet Waves	Limited Lifetime on cables, 90 days on tuners	Send to Mfg
Kyser	Limited Lifetime	Send to Mfg +\$5
1Spot	1 Year	
Shubb	A very long time	
G7th	Limited Lifetime	
Hercules	Limited Lifetime	No plating or rubber
String Swing	Limited Lifetime	Send to Mfg + 10% restocking fee
Line6	1 Year	
Schaller	5 Years	
Dean Markley	5 Years on pickups	
Barcus-Berry	1 Year	
Heil Sound	1 Year parts/90 days labor	
Korg	3 Years on tuners & metronomes	
Ping	90 Days	no plating
Snark	1 Year	
WD	30 Days	May be subject to 15% restocking fee
Levy's	Limited Lifetime	

Product Line	Warranty Period	Comments
HeadRush	1 Year	
K&M Stands	5 Years	
Star Singer Slides	None Published	
DRUMS		
TreeHouse	3 Years on drum shells, 1 year hardware and finishes	
DW	2 Years	
PDP	1 Year	
Gretsch	1 Year	
Mapex	Limited Lifetime on shells, 5 years on hardware and 1 year on finishes	
Sonor	Limited Lifetime on shells, 5 years on hardware and 1 year on finishes	
Ludwig	3 Years on pro drums and hardware, 1 year on student drums	
Tama	5 Years on shells, 1 year on hardware and finishes, 30 days on wooden bass drum hoops	
Roland Electronic	1 year parts/90days labor except 90 days on all accessories	Send to Mfg
KAT	1 Year	
Percussion Plus	1 Year	
LP	3 Years on drums, 2 years on World Beat, 1 year on Rhythmix, 90 days bags	no heads
Remo	1 Year	
Toca	3 Years on drums, 1 year on hand percussion and Player's Series, 90 days on Players hand percussion	No plating or finish
CYMBALS		
Zildjian	2 Years	Return to Store
Sabian	2 Years	Return to Store
Bosphorus	2 Years	Return to Store
Paiste	2 Years	Return to Store
Dream	2 Years	Return to Store
UFIP	2 Years except 1 year on Tiger and M8	Return to Store
HanChi	90 Days	Return to Store
Zenero	90 Days	Return to Store
HARDWARE		
Gibraltar	5 Years	
Trick	2 Years on most pedal and strainer parts, lifetime on some pedal and strainer parts	no beater shafts or rubber bumpers
DW	1 Year	
Mapex	5 Years	

Product Line	Warranty Period	Comments
Sonor	5 Years	
Dixon	5 Years	No plating or finish
Tama	1 Year	
ACCESSORIES		
Rhythm Tech	2 Years	Send to Mfg
Real Feel	None Published	Call Company 800-323-2746
MoonGel	Mfg will replace a set which has all stuck together to itself in the container	
Extreme Isolation	1 Year	
Puresound	None Published	Call Company 800-323-2746
Rock N Roller	1 Year except 60 days on wheels	
Protection Racket	1 Year	
Gator	Limited Lifetime except 1 year on discontinued products, 1 year on movable parts like wheels, zippers, handles, etc and 90 days on electronics	
Protechor	Limited Lifetime except 1 year on discontinued products, 1 year on movable parts like wheels, zippers, handles, etc and 90 days on electronics	
TKL	Limited Lifetime	Call Company 804-749-8300
SKB	Limited Lifetime	Call Company 714-637-1252
Keo Percussion	None Published	
PA AND KEYBOARDS		
Audix	5 years for VLM Dynamic microphones, 3 years for Fusion Series and Condenser Microphones, 1 year on all other products	
Mackie	3 Years: SRM, DLM, mk2, PPM; 2 years: speakers on SRM, DLM, PPM; 1 year: everything else except: 90 days freeplay lithium batteries	
RCF	Varies. Most 1 or 3 years	
HK Audio	5 Years if you register, 3 years if you don't register	
Soundcraft	1 Year	
Crown	5 Years and 3 years on most amps, 1 year on XLi series	
QSC	3 Years on speakers and amps—extendable by 3 years*, 1 year on mixers—extendable by 2 years* *if registered within 30 days	Extensions don't include fans nor digital displays
JBL	3 Years on most amplifiers, 2 years on most speaker enclosures	
DBX	5 Years and 4 years on some products, 2 years on most products, 1 year on a few products	
BBE	5 Years	
Furman	3 Years	
CAD	5 Years except 2 years on headphones, USB mics, wireless products and CADLive series	
Audio-Technica	1 Year	
Shure	1 Year	
Sennheiser	1 Year	Send to Mfg
AKG	2 Years	

Product Line	Warranty Period	Comments
Samson	2 Years	Send to Mfg
Roland	3 years parts/2 years labor on keyboards, 1 year parts/90days labor on other products except all accessories 90 days	Send to Mfg
Alesis	Unpublished. If service needed, contact mfg. at alesis.com/support and select "warranty claim"	
V-Moda	1 or 2 years depending on product and series.	
OTHER		
Quiklok	3 Years	
Stageline	1 Year	
RapcoHorizon	1 Year on electronic products	
Kirlin	Varies. Most 1 or 3 years	Send to Mfg
Hosa	Limited Lifetime on cables	Send to Mfg
Hohner	Accordions 90 Days, Harmonicas Time of Purchase	Send to Mfg
Switchcraft	3 Months	
MBT Lighting	1 Year, unless noted with 90 days	
Belmonte	1 Year	No plating/pads/corks on band instruments
Sticks/Heads/Strings	No Warranty	Send to Mfg